



ODISHA STATE CIVIL SUPPLIES CORPORATION LTD.,

(A Govt. of Odisha Undertaking)

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No.

9436


Date:

27.6.23

CORRIGENDUM

Ref. RFP No 8727 dt 13.06.2023

Hereby, it is notified that the corrigendum/addendum and response to Pre-Bid queries as enclosed at Annexure-I are hereby published in the websites of OSCSC(<http://oscsc.in/>), FSCW (<http://www.foododisha.in/>) and Tender Odisha (<https://tendersodisha.gov.in/>) .


27.06.23
FA & CAO



Corrigendum 1.0

Tender ID: 8727, Published on: 13.06.2023

Tender Title: RFP for SAP Support and Maintenance Services

(A) Corrigendum

Sl. No.	Reference in RFP (Page No/Clause)	Original Clause in RFP	Revised Clause in RFP
1	3.6 SAP Manpower Requirement- 'Note:' under Manpower Table	<p>Note:</p> <ul style="list-style-type: none"> Relevant job experience will be considered only after completion of graduation. Therefore, bidders are instructed not to mention any job experience of the proposed candidate/s before completion of graduation. Any change of resource from proposed CVs, either during team deployment or in mid-course, must be replaced by equivalent/ better profile, in terms of qualification, certification and experience, as mentioned in the RFP, in consultation with OSCSC. In case of any delay in providing equivalent or better replacement either during team deployment at project commencement or in mid-course, 0.5% of work order value per replacement per week of delay shall be deducted from payment. 	<p>Note:</p> <ul style="list-style-type: none"> Relevant job experience will be considered only after completion of graduation. Therefore, bidders are instructed not to mention any job experience of the proposed candidate/s before completion of graduation. Any change of resource from proposed CVs, either during team deployment or in mid-course, must be replaced by equivalent/ better profile, in terms of qualification, certification and experience, as mentioned in the RFP, in consultation with OSCSC. In case of any delay in providing equivalent or better replacement either during team deployment at project commencement or in mid-course, 0.5% of work order value per replacement per week of delay shall be deducted from payment. The bidder may propose one (1) resource with experience of both BASIS and PI/PO or the bidder may propose two (2) separate resources one for BASIS and one for PI/PO. In both the cases the resource(s) can work from offshore (with onsite presence on need basis). In case of two (2) separate resources, the duration of the



			<p><i>deployment will be for 6 months each spread over a period of 12 months for both resources.</i></p> <ul style="list-style-type: none"> <i>The Bidder is required to quote the rate against 'Sl. No. 1.5 PI/PO & BASIS Technical Consultant (Junior)' for both the resources while quoting in the financial bid. However, two (2) separate profiles shall be shared by the bidder in their technical proposal. Technical evaluation shall be carried out based on CV proposed against BASIS profile.</i>
2	<p>5.8 Selection of Winning Bidder</p> <p>Page number - 51</p>	<p>5.8.2 In Case multiple bidders quoting same price, bidder securing highest technical marks shall be awarded the contract.</p>	<p>5.8.2 In Case multiple bidders get same Combined Score, then the bidder securing highest technical marks shall be awarded the contract.</p>



(B) Addendum

Sl. No.	Location (Page No/Clause)	Existing	Added	Remarks
1	Not Available	Not Available	Annexure-16	<p>In case the resource proposed by the bidder is not on bidder's payroll as on date of bidding, then bidder may mention "Not Applicable" against the box - "Years with the Bidding Firm/Company" in Annexure-11.</p> <p>However, in such a scenario bidder will have to share a declaration by the proposed resource in the Annexure Format (Annexure-16 of the RFP) shared below and also by authorized signatory along with the CV in Annexure-11.</p>

Annexure-16: Format for "Letter of Proposed Association"

Kind Attn: <Insert Firm's Name>

Subject: **Letter of Association**

Dear Mr. _____, (Bidder's Authorized Signatory)

This has reference to a requirement for "**RFP for SAP Support & Maintenance Service**". Through this letter I, <Insert Name>, hereby request <Insert Firm's Name> to propose my name as part of its Bid for the Project.

It is agreed as under:

1. This Letter of Association may be treated as a formal consent to <Insert Firm's Name> to propose the name of <Insert Name> for the position of <Proposed Position> for the Project to the Client.



2. We both agree to join hands for this Project on an exclusive basis and shall not associate with any other bidder shortlisted for this project in any form for the purpose of this Bid. This would mean we both shall not use or provide support and/or use or provide assistance / guidance to any other bidder for creating their proposal for this Project. Neither of us shall propose our names in any capacity with any other Bidder for the purpose of this Bid.
3. We both confirm that our past or current association with any project, employer, or any other business or non- business relationship, does not in any way conflict our associating with this Project or in any way compromise the independence of each other for the purpose of this Project.
4. Should <Insert Firm's Name> win this project you and me both agree on a detailed agreement which shall govern the terms and conditions of our relationship for the Project.
5. This letter shall be construed and interpreted in accordance with the Laws of India, and the Courts of Odisha, India shall have the exclusive jurisdiction in all disputes arising here under.

Thank you.

Sincerely,

Full Signature _____

(Insert Name)

Accepted and Agreed as above:

Bidder's Authorized Signatory



Date:..

Place:

(C) Response to Pre-Bid Queries

SI No.	Tender Reference	Page No./ Clause No.	Content of Tender	Query	Response
1	5.5 Pre-Qualification Criteria:	Page - 44	Tender Fee and Earnest Money Deposit (EMD)	We are interested to participate in the Tender published by your organization and wish to enquire whether the Tender Fee and EMD exemption to MSME registered organizations is applicable for this tender.	As per RFP
2	5.5 Pre-Qualification Criteria:	Page - 43	Power of Attorney: Bidder must submit the copy of board resolution or the power of attorney of authorised signatory along with the Bid.	Would you accept board resolution on our company letter head for authorised signatory. Is it mandatory to execute board resolution on non-judicial stamp paper of Rs.100/-?	As per RFP
3	3.6 SAP Manpower Requirement (Project Lead)	Page - 21	Profile of Consultants: FI/CO Functional Consultant cum Project Lead (Senior) Minimum Qualification: MBA (Finance)/ Chartered Accountant/ ICWA/ CA (Inter)/ICWA (Inter)	Can you please consider minimum qualification as B. Com Graduate for FI/CO functional cum project lead. Our Senior Project Lead have 20+ Years of relevant experience as SAP functional consultant and have worked in various MNCs like IBM, Atos etc. previously.	As per RFP
4	3.6 SAP Manpower Requirement	Page 21 & 22	SAP MM & PP Functional Consultant (Senior)	The requested combination of resources – MM & PP are two different modules, and it is difficult to manage both the modules with a single consultant.	OSCSC is looking for an MM consultant with hands on experience of PP module also. But evaluation will be carried out based on resource experience of MM Module.



SI No.	Tender Reference	Page No./ Clause No.	Content of Tender	Query	Response
				<p>As it's an Onsite position, proposing shared manpower for both modules is NOT possible.</p> <p>Requesting you to either to make this position split into 2 onsite position else mark MM consultant as On-site and PP as Off-shore Shared Model or vice versa.</p> <p>In either case the Cost would be additional burden for this position.</p>	
5	3.6 SAP Manpower Requirement	Page – 22	SAP BASIS & PI/PO Technical Consultant (Junior)	<p>The requested combination of resources of BASIS & PI/PO Technical Consultant are two different roles. It cannot be performed by one consultant.</p> <p>As per the scope of this tender, we assume there will be lot of integration work to be implemented part of PI/PO consultant.</p> <p>We have following concerns:</p> <ol style="list-style-type: none"> 1. Junior consultants in PI/PO many not be able to implement the solution. 2. We have to accommodate 2 consultants for this requirement. 3. BASIS activity is 1-2 hours of daily job, and rest <p>is on need basis. However Onsite position would make his availability for 8 hours during the business hours, however offshore</p>	<p>Please Refer Section '(A) Corrigendum' of Corrigendum 1.0</p> <p>The bidder may propose one (1) resource with experience of both BASIS and PI/PO or the bidder may propose two (2) separate resources one for BASIS and one for PI/PO. In both the cases the resource(s) can work from offshore (with onsite presence on need basis). In case of two (2) separate resources, the duration of the deployment will be for 6 months each spread over a period of 12 months for both resources.</p> <p>The Bidder is required to quote the rate against 'Sl. No. 1.5 PI/PO & BASIS Technical Consultant (Junior)' for both the resources while quoting in the</p>



SI No.	Tender Reference	Page No./ Clause No.	Content of Tender	Query	Response
				<p>sharded model is recommended as Basis during the off hours is required for daily maintenance and other activities.</p> <p>4. In Basis, Solman, Security are also part of the scope, and we assume the implementation of SolMan, Change Management and Security are already in place.</p> <p>Request you to please segregate this as 2 different positions, either offshore / On-site.</p>	<p>financial bid. However, two (2) separate profiles shall be shared by the bidder in their technical proposal. Technical evaluation shall be carried out based on CV proposed against BASIS profile.</p>
6	3.7 Process of Resource Deployment at OSCSC	Page – 23		<p>1. We request you to consider candidates from companies Payroll only and NOT outsources Profiles. A note of confirmation from HR along with PF/ Insurance details with the bidding company.</p> <p>2. We assume the profiles would be submitted as per requested in this clause. Kindly confirm the format to be submitted who shall be interviewed and deployed after the tender is won.</p>	<p>1. In case the resource proposed by the bidder is not on bidder's payroll as on date of bidding, then bidder may mention "Not Applicable" against the box - "Years with the Bidding Firm/Company" in Annexure 11.</p> <p>However, in such a scenario bidder will have to share a declaration by the proposed resource in the Annexure Format (Annexure-16 of the RFP) shared in the Addendum and also by authorized signatory along with the CV in Annexure-11.</p> <p>2. Please refer Annexure-11 for format of sharing of CV of the proposed resource.</p>



SI No.	Tender Reference	Page No./ Clause No.	Content of Tender	Query	Response
				3. Proposed Candidates to be deployed would not be possible as we plan resources based on availability, and we don't have any timeline as far as evaluation is concluded and award of bid. Instead, we request to amend this clause to propose 50% of profiles that are critical for OSCSC.	3. As per RFP
7	5.6 Technical Bid Evaluation Procedures	Page – 46		<p>The profiles to be submitted as part of Annexure – 11 are for marking purposes only as part of QCBS selection process and shouldn't be considered for deployment, as we shall propose better profiles for scoring.</p> <p>We would submit the Profiles to be deployed separately considering the criterial in clause 3.7</p>	<p>As per RFP</p> <p>The profile proposed in the proposal is not only for the purpose of evaluation but for deployment purpose also. The same (profile shared) shall be considered for interview.</p>
8	Point No.6	Page – 8	EMD: Earnest Money of Rs.3,00,000/-(Refundable) to be submitted online at www.tendersodisha.gov.in as per the rules defined in the Portal.	We request you to please consider the exemption of EMD Amount for the MSE Bidders.	As per RFP
9	5.8.2 Selection of Winning Bidder	Page – 53		In Case multiple bidders quoting same Score , bidder securing highest technical marks shall be awarded the contract.	<p>Please Refer Section '(A) Corrigendum' of Corrigendum 1.0</p> <p>The revised clause may be read as - "In Case multiple bidders gets same Combined Score, then the bidder</p>



SI No.	Tender Reference	Page No./ Clause No.	Content of Tender	Query	Response
					securing highest technical marks shall be awarded the contract."
10	3.9 Payments to SAP Support Agency	Page – 24	<p>Clause-4</p> <p>The SAP support Agency shall complete the integration with the systems and applications as per the scope defined in section 3.1.4 (page no-17) within 6 months of award of contract. In case, SAP support Agency has not completed the integration within the above period, then 50% of monthly payment shall be kept withheld till the completion of all the integration (If delay attributable on the part of SAP Support Agency)</p>	In this context, withholding of 50% of Monthly Payment should be linked with completions of All the Integrations listed under Section 3.1.4 only and should not be linked to any New integrations as mentioned in the Notes Section.	It is hereby clarified that the clause pertaining to withholding of 50% of Monthly Payment is lined with completion of all the integration listed under section 3.1.4 only. The same is not applicable for any new integration.
11	3.3 SAP Training requirements	Page – 20		Whether OSCSC will Provide all existing Training Manuals? If Yes What are those?	OSCSC will share all necessary documents available with OSCSC with the successful Bidder.
12	3.4 SAP Project Documentation	Page – 20		Whether OSCSC or Existing Agency will Provide Module Wise BBP Signed Off Documents for Existing Implementations and Integrations as part of Take Over Process? If Yes What are those?	OSCSC will share all BBP documents available with OSCSC with the successful Bidder.
13	5.6 Technical Bid Evaluation Procedure	Page – 46	<p>Clause-5</p> <p>Past Implementation Case Studies</p>	As per our understanding, we have to present our past case studies as a SAP AMS Service Provider and it is not related	Bidder has to share their understanding of OSCSC requirement. If need the bidder representative may visit OSCSC



SI No.	Tender Reference	Page No./ Clause No.	Content of Tender	Query	Response
				to SAP Implementation at OSCSCL as we don't have any insides.	and can meet concerned OSCSC officials to understand the requirements.
14	4.12 Proposed Manpower Deployment	Page No. 32		<p>Please clarify whether the proposed manpower should be in bidder's payroll or not.</p> <p>If no, then the "years with the bidding firm/company" box mentioned in Annexure-11 should be omitted.</p>	<p>Please Refer Section '(B) Addendum' of Corrigendum 1.0</p> <p>In case the resource proposed by the bidder is not on bidder's payroll as on date of bidding, then bidder may mention "Not Applicable" against the box - "Years with the Bidding Firm/Company" in Annexure-11.</p> <p>However, in such a scenario bidder will have to share a declaration by the proposed resource in the Annexure Format (Annexure-16 of the RFP) shared below and also by authorized signatory along with the CV in Annexure-11.</p>

